

Your GP may use **AI support**

During your appointment, the conversation may be recorded so it can be automatically turned into text. This helps your GP give you their full attention. Your privacy is carefully protected throughout:



The conversation is recorded for transcription

The recording is automatically converted into text for your medical record.



SAM does not store the audio

To turn it into text, the recording passes through SAM's software to a European transcription service (Deepgram, EU); SAM itself does not keep the audio.



Processing via European services

Our processors (Mistral in Paris, Deepgram EU) run on European endpoints; independent confirmation of the data region is not yet complete.



De-identification protects your privacy

Identifiable personal details are removed before any text is processed.

Want to know more about how SAM handles your data?

Ask your GP or visit:

sam-huisarts.nl/patient